

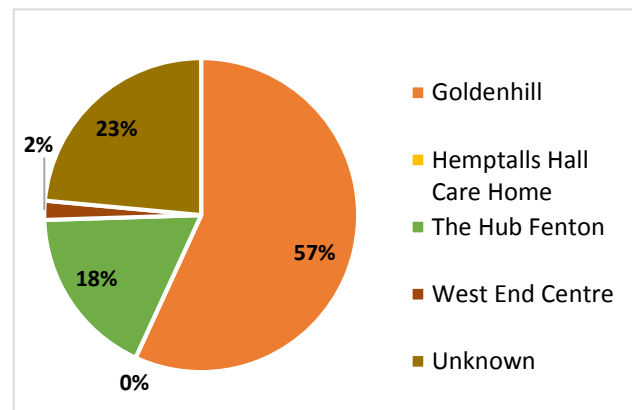


## Spitfires & Oatcakes Events April 2018 Vintage Volunteers

The Spitfires & Oatcakes event achieved an attendance of **97**.  
**48** evaluation forms were completed giving a **49%** return rate.

Evaluation forms were available at each venue and completed as outlined below:

- Goldenhill Community Centre = 29
- The Hub Fenton = 9
- The West End Centre = 1
- Unknown = 12



Many applications were partially completed and page 2 (on the reverse on page 1) was often left blank. *See recommendation 1*

### 1. What aspects of the event did you most enjoy and why?

48 answered - 0 unanswered

Many key words were identified in the responses collected: (*see appendix i for full responses*)

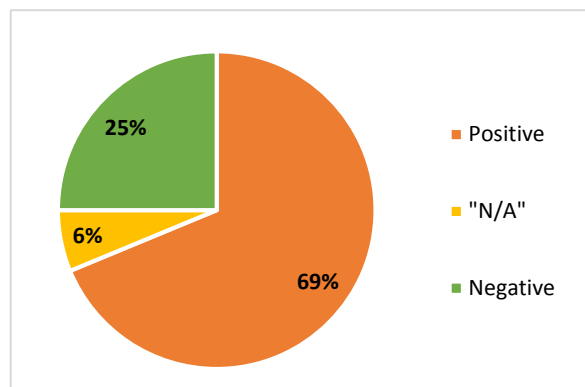




## 2. What aspects of the event did you least enjoy and why?

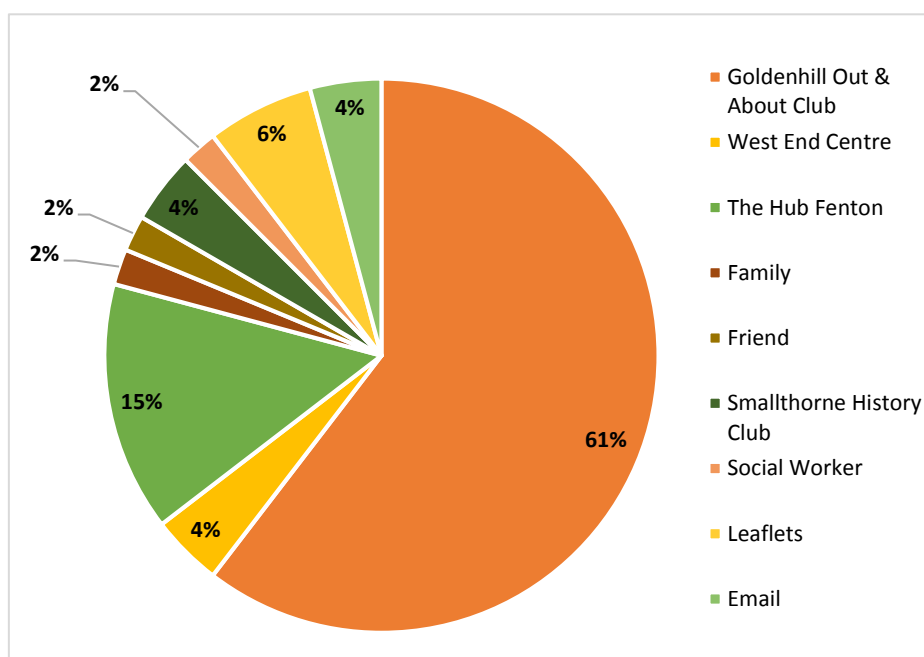
32 answered – 16 unanswered (*see appendix ii for full comments*)

Of the **32** responses **22** comments were positive, reiterating the comments in question 1.



## 3. How did you hear about this event?

46 answered –  
2 unanswered





4. Attendees were asked to circle their response to the following statements (1 = Strongly Disagree, 2 = disagree, 3 = neither here nor there, 4 = agree, 5 = strongly agree):

	Answered	Unanswered	1	2	3	4	5
I enjoyed the Spitfires & Oatcakes event	48	0	0%	3%	4%	12%	81%
The Spitfires & Oatcakes event made me happy	46	2	0%	0%	9%	15%	76%
I met some new people and enjoyed their company	48	0	0%	0%	10%	15%	75%
I took part in new activities and tried something new <i>Recommendation 2</i>	34	14	4%	0%	17%	24%	55%
I enjoyed the guest speakers and activities	48	0	0%	2%	6%	17%	75%
The event was well organised	48	0	0%	0%	0%	15%	85%
I would attend a Spitfires & Oatcakes event in the future	48	0	0%	0%	2%	15%	83%

i. **Comments**

I enjoyed the guest speakers and activities:

- “a bit loud”
- “very much”

The event was well organised:

- “6”
- “1<sup>st</sup> class”

I would attend a Spitfires & Oatcakes event in the future

- “yes”



**5. Would you be interested in being involved in the planning committee for remembrance events?**

38 answered – 10 unanswered

**THE HUB FENTON:**

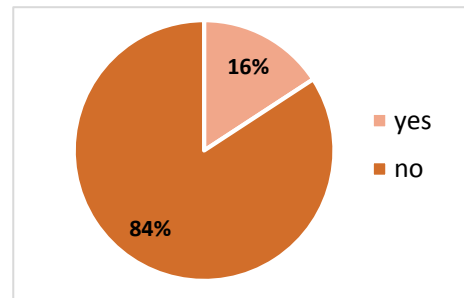
- Jacqueline Oakley – No contact details left
- Marj Bate – 01782 314723

**THE WEST END CENTRE:**

- Sandeep Singh – 07368 238439.

**GOLDENHILL:**

- J Doyle – 07927 194171



**6. Would you like to learn more about future events, activities and/or volunteering opportunities in your area?**

38 answered – 10 unanswered

**THE HUB FENTON**

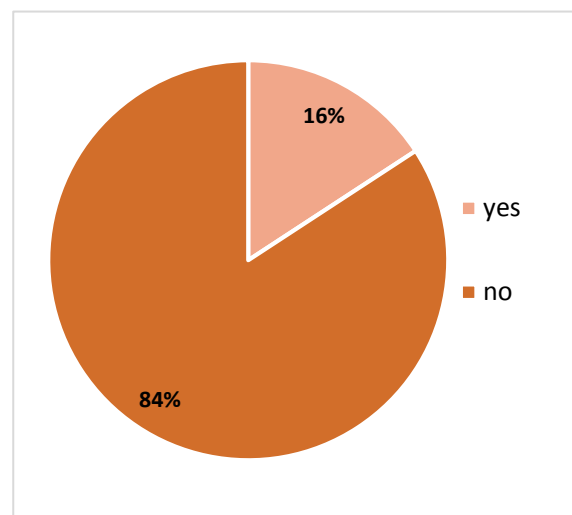
- Ann Morgan – 01782 2577783
- Jacqueline Oakley – No contact details left
- Ian Jones – No contact details left
- Nora Bennett – No contact details left
- S Hodgkinson – 01782 416508  
[hodgkinsonsuzanne@yahoo.co.uk](mailto:hodgkinsonsuzanne@yahoo.co.uk)
- Gill Williams – 07885 647896
- Marj Bate – 01782 314723

**THE WEST END CENTRE**

- Sandeep Singh – 07368 238439.

**GOLDENHILL**

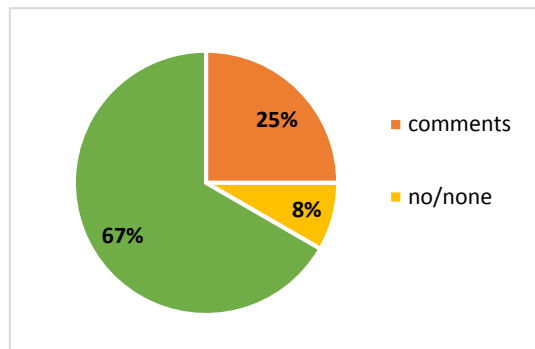
- Mavis Morton – 07507 636759
- Pauline Townley – 07944 249338
- P Morrey – No contact details left
- J Doyle – 07927 194171
- Glenys Wood – 01782 836697
- Kath Mee – 01782 835264
- A Williams – 01782 766200
- D Williams – 01782 766200





## 7. Do you have any other comments?

16 answered – 32 unanswered



- At the moment I am learning what the club is about
- Keep up the good work
- Vintage Volunteers & VAST have done a grand job with Spitfires & Oatcake event. It is very friendly, informative, educational. Very well organised and managed and Steve Terry is the best. Well done Vintage Volunteers – Amen x
- Fun, Funny, interesting, entertaining. Passes the time in daily living. CLAP. CLAP. CLAP
- It's been a lovely interesting afternoon. Many thanks.
- I totally enjoyed the spitfires and oatcakes event. The volunteers were all very friendly. A most enjoyable afternoon.
- I enjoyed the gentleman speaker explaining all the things that went on, that were happening before and after the war.
- It was really enjoyable and the speakers and volunteers were very helpful.
- Because of the name of the event, perhaps an input on the Spitfire may be appropriate
- All the volunteers were very friendly and professional.
- It was an enjoyable afternoon

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### Recommendations

- **Recommendation 1:** Insert event and venue details prior to printing.
- **Recommendation 2:** Be clear about what's going on to be able to gather feedback. Tailor each evaluation form to each event. Be specific and simple in the questions.
- **Recommendation 3:** Print evaluation forms 1-sided and stapled to ensure there can be no confusion that there are two pages.



### Appendix i.

#### **What aspects of the event did you most enjoy and why?**

- The Poems, they were amusing
- The oatcakes, and the events on film
- Listening to the talk about the olden days and eating the oatcakes
- Very interesting and wonderful afternoon
- Everything was really enjoyable, especially the Arthur Wood slide show
- Widescreen video and commentary
- All of it
- All the memories
- Local knowledge of war time and the oatcakes
- The friendly atmosphere
- Everything. Good presentation
- Films. Interested in war
- A wonderful afternoon
- I enjoyed watching the video because it's really inspiring and enlightening
- I enjoyed watching the clips because its inspiring
- Listening to peoples' stories
- All
- Everything. Especially the Arthur Wood slideshow
- The oatcakes
- The poetry reading
- The slide talk and the oatcakes
- The old films and the friendship of meeting new people
- Oatcakes. The staff were very helpful
- All of the event
- Discussion of poems
- Everything. Good history
- All of them
- I enjoyed all of it, very entertaining
- All, was a nice change
- All of it, was interesting
- Very enjoyable
- Very nice people
- I enjoyed all of the programme
- The pictures of old times
- Meeting new friends
- All
- All
- All, love history
- Very interesting, good ideas
- Interesting
- The films and poems
- All events enjoyed
- Enjoyed everything, lovely afternoon
- I enjoyed all of it
- Listening to the memories of the 1<sup>st</sup> world war
- The film clips
- The film clips, it showed how things were
- All

